



Vtct

Glossary of Common Terms and Acronyms

This document offers a consolidated list of common terms and acronyms used by VTCT.

CCEA	Council for the Curriculum Examinations and Assessment
CPD	Continuous/Continuing Professional Development
CRM	Customer Relations Management
EARs	Enquiries about Results
EQA	External Quality Assurance or External Quality Assurer
EQF	European Qualification Framework
FAB	Federation of Awarding Bodies
FAQ	Frequently Asked Question
FE	Further Education
FS	Functional Skills
GLH	Guided Learning Hours
HABIA	Hair and Beauty Industry Authority
HE	Higher Education
HMP/YOI	HM Prison/Young Offender Institution
IQA	Internal Quality Assurance or Internal Quality Assurer
JCQ	Joint Council for Qualifications
NCN	National Centre Number
NOS	National Occupational Standards
NQF	National Qualifications Framework
NVQ	National Vocation Qualification
Ofqual	Office for Qualifications and Examinations Regulation
Ofsted	Office for Standards in Education, Children's Services and Skills
PL	Principal Learning
QA	Quality Assurance
QCF	Qualification and Credit Framework
RBDM	Regional Business Development Manager
RCA	Regional Centre Advisor
ROA	Record of Assessment Book
RoC	Rules of Combination
RPL	Recognition of Prior Learning
SCN	Scottish Candidate Number
SCQF	Scottish Credit and Qualifications Framework
SEQA	Senior External Quality Assurer
SFA	Skills Funding Agency
SPSO	Scottish Public Service Ombudsman
SQA	Scottish Qualifications Authority
SSC/SSBs	Sector Skills Councils or Sector Skills Bodies
SVQ	Scottish Vocational Qualification
UCAS	Universities and Colleges Admissions Service
UKPRN	UK Provider Reference Number
ULN	Unique Learner Number
VRQ	Vocational Related Qualification
VTCT	Vocational Training Charitable Trust