

End-point Assessment Example Client Scenarios

Beauty Professionals (Beauty Therapist)

The apprentice will be observed by the IEPA completing a range of treatments on a number of clients to an industry standard and within commercial timings.

Observation:

The observation will take a minimum 4 ¾ hours to maximum 5 hours in total, excluding breaks.

The apprentice will be required to work on a **minimum of two clients** to complete the following:

- Wax two areas to remove hair from the areas identified; ½ leg including the knee **plus** another area from; (upper) leg, underarm, face or bikini line
- One hand and nail treatment*
- One foot treatment**
- One facial treatment to include; cleanse, tone, exfoliation, massage, mask and moisturise
- Three eye and brow artistry treatments; one eyebrow artistry (powder, pencil or shape), one eyelash attachment system (strip or flare) and one eyelash tint
- One make-up look; either minimal, natural, intense or special occasion
- One back, neck and shoulder massage treatment to include; effleurage, petrissage and tapotement

* *The opposite polish must be used in the hand to the foot treatment, using a dark polish finish or a French polish finish.*

** *The use of paraffin wax, foot mask, thermal boots or exfoliator must be included in either the hand and nail treatment or the foot treatment.*

Example client scenario:

Total time: 4hrs 45mins

Client 1 – 2hrs 25mins	Client 2 – 2hrs 20mins
Consultation – approximately 10 minutes to cover all treatments	Consultation – approximately 10 minutes to cover all treatments
Hand and nail treatment – 50 minutes (include French polish)	½ leg wax including over the knee and an underarm wax – 45 minutes
Foot treatment – 50 minutes (include dark polish and foot exfoliator)	Facial treatment – 45 minutes (include: cleanse, tone, exfoliation, massage, mask and moisturise)
Make-up application – 35 minutes Eyebrow artistry treatments – brow pencil and eyelash attachment system – strip eyelashes (both could be applied during the make-up application)	Eyelash tinting treatment – 20 minutes
	Back, neck & shoulder massage – 20 minutes (include: effleurage, petrissage and tapotement)
Provide advice and recommendations throughout each treatment	

Document amendment history page

Version	Document Owner	Issue Date	Changes	Role
v0.8	Assessment	04/12/2019	First draft for internal consultation	Subject Matter Expert - LMc
v0.9	Assessment	09/12/2019	Formatting and branding	Qualifications Administrator
v0.10	Assessment	10/12/2019	Comments added	Qualifications Administrator
v0.11	Assessment	10/12/2019	Proof	Regulations Officer
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v1	Assessment	12/12/2019	First published	Qualifications Administrator

Document Review

Role	Review Status
Subject Matter Expert - SS	Initial peer review

Document Owner

Document Owner	Document shared with
Assessment	

Document Sign-off

Role	Sign-off Date
Subject Matter Expert - LMc	12/12/2019